

**TRANSMITTAL LETTER
(General - Patent Pending)**

Docket No.
6065-77779

In Re Application Of: **Craig R. Shambaugh**

Serial No.
09/670,093

Filing Date
09/26/2000

Examiner
Albertalli, Brian

Group Art Unit
2655

Title: **METHOD OF CREATING SCRIPTS BY TRANSLATING AGENT/CUSTOMER CONVERSATIONS**

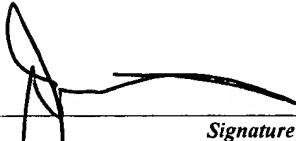
TO THE COMMISSIONER OF PATENTS AND TRADEMARKS:

Transmitted herewith is:

1 replacement sheet of formal drawings (Figures 2-3) per discussion with Examiner on 08/13/05

in the above identified application.

- ☒ No additional fee is required.
- ☐ A check in the amount of _____ is attached.
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Dated: **August 16, 2005**

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